

QUALITY POLICY

Aestec Services is committed to providing our customers a quality product each and every time. In order to achieve this Aestec Services has implemented an ISO 9001:2015 compliant Quality Management System with the following basic tenants:

- Aestec Services understands the importance of understanding our clients' needs and their requirements. Aestec Services understands that through our processes we provide a quality product which in turn adds value to our customers.
- In doing so Aestec Services continually obtains feedback from all parties involved in the process of service delivery to gauge our overall performance and effectiveness, and
- Based on this objective measurement, Aestec Services seeks to continually improve our processes in order to provide the highest level of quality product to our customers.

Aestec Services senior management is committed to the implementation and continuous improvement of our Quality Management System. In ensuring its effective implementation, we will ensure that:

- The objectives, policies and procedures contained within the system are clearly and continually reviewed in line with both the Aestec and our client's objectives;
- Quality objectives and targets will be specific and measurable, and will be set and reviewed annually at the management review meeting;
- Aestec Services will adhere to all legislative, standards and code of practice requirements;
- We will continually communicate to and ensure an understanding from our staff of the Aestec Services Quality Management System, and
- We will review the system regularly to ensure its continued suitability and fitness for purpose.



Doug Deakin
Managing Director

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Date

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